One-To-One Frequently Asked Questions

What devices will be supported?
We recommend the Chromebook as the ideal device due to price, battery life, fast startup and usability. Students are welcome to use laptops, iOS and Android tablets and smartphones all accessing our WiFi.

What are the minimum requirements for a device?
A device brought for learning should meet the following requirements:
★ Internet ready (preferably with the Chrome browser)
★ Ability to type
★ Battery life of a full school day (6 hours)
★ Labelled for identification
★ 802.11ac WiFi Support (This info can be found right on the box of the product)
★ G Suite friendly if it's a handheld device. This means it has the following Google apps:
  ○ Google Drive
  ○ Gmail
  ○ Google Docs
  ○ Google Slides
  ○ Google Sheets
  ○ Google Classroom

Is there anything else you recommend the device to have?
Yes. It is recommended that the device have a minimum screen size of 7 inches as well as a physical keyboard for ease of use.

Do you have a partnership with any distributor for us to purchase a device?
Yes! Once again, we will be partnering with *Staples School Tools*. For more information, about this initiative, please visit our Learning Technologies website and click on the [Staples Letter.](#)

My child does not have a device to bring to school. Will they be penalized or miss out on instruction?
No, it's not mandatory that you bring a device to use, even if you do own one. Technology is another tool that students can use that will enhance their learning making it more personalized and authentic.

Who is responsible for maintaining the device?
Students are responsible for the management and maintenance of their own device.

As a parent, am I required to add additional software (virus protection, filter, tracking device, etc.) to my child's device?
Virus protection for PC's is recommended . Device location software is not required but is always a good idea.

Will my child be able to charge their device at school during the day?
Students will be expected to bring their device fully charged for the school day. Due to the number of students we expect to participate in the One-To-One initiative, we cannot reasonably expect to provide charging facilities in school for the student devices.

My child is bringing a device to school for instructional purposes. Will they have access to things they normally do with district equipment?
Your child will have access to any of the web-based software the school currently uses (G Suite Apps, library search tools, etc).

How will my son's/daughter's device be used in the classroom?
Students will engage in an integrated curriculum, access information and apply it to solve authentic problems. For more information please contact your child's teacher.

What if my child's device is stolen or damaged? What recourse can I take?
Students bringing their own device to school do so at their own risk, just like any other personal item. The school will not be held responsible if an electronic device or other item is lost, stolen or misplaced. We suggest that you label the device in some way as to identify it if needed. As well, some devices have a device locator and it is recommended that you enable this feature if possible.

Is it required that my child use the school wireless network? Can they use their own data service?
For security reasons, students with their own device need to use the POD wireless network. You own your device, but the network you're using belongs to the school and internet access will be filtered.

My child cannot get their device to connect to the network. Can someone from EICS help?
EICS will certainly be able to provide support to the network in each of our schools. However, due to the sheer volume and different technology options, we will not be providing IT support on personal devices.

As a student, am I still held accountable for the "Responsible Use Agreement for Technology" I signed even though this is my personal device?
Yes, in order to use your personal device in the learning environment you must have both the *Responsible Use Agreement* and the *One-To-One User Agreement* signed.